

QUALITY POLICY

The history of Franchini Acciai S.p.A. began in 1968 and since its foundation, the company has always pursued the constant improvement of production processes and the continuous development of technologically advanced solutions to meet the ever-changing and increasing requirements of the global markets where it operates.

The following Quality Policy was born as a commitment of the Management, also through the work of all personnel, in order to obtain and maintain the Quality Management System according to the UNI EN ISO 9001:2015 standard.

In particular, the Management is continuously committed to guarantee:

- the satisfaction of customer requirements;
- the compliance with product requirements;
- the improvement of production processes and the development of the company know-how;
- the continuous improvement of its performances, optimizing internal processes;
- the comprehension of market developments in order to increase the presence in the following areas: petrochemical, chemical, offshore, energy, naval, nuclear, oil and gas extraction, machinery construction;
- the compliance with laws, regulations and requirements of the public authority and technical regulations applicable to our business;
- the continuous attention to the requirements of associates in order to establish and maintain a business climate that can promote their behavioral and professional growth, making them involved in the optimization of the activities carried out.
- the continuous attention is dedicated also to the requirements of the suppliers, in order to establish and maintain a continuous collaboration to promote the growth of both and satisfaction.

In order to ensure its comprehension and sharing, this document is distributed at all levels of the organization, including through exposure to the premises, in order to make it accessible to visitors as well.

In order to reach the previous objectives, the Management of Franchini Acciai defines, in a detailed way, through the management review, the indicators for their evaluation and measurement, as well as the improvement plans, that are constantly updated.

The Management gives to the Q.A. Manager the task to monitor the application and maintenance of the Quality Management System, keeping it updated and operative, in accordance with the standard ISO 9001.

The quality, understood as the ability to satisfy the requirements deriving from the needs and expectations of the customer and all the parties involved, must be a common commitment of all employees and collaborators of Franchini Acciai S.p.A.

The Management is committed to ensure that the risks and opportunities that can influence the conformity of products and services and the ability to increase the Customer satisfaction are determined and addressed.

As nuclear is one of the markets of Franchini Acciai S.p.A., the Management is also committed to promote and encourage the spread of the "Safety Culture".

Mairano, 31 May 2018


The Chairman
Gianpietro Franchini